

**TINA NABATCHI, PH.D.**

Assistant Professor of Public Administration  
Faculty Research Associate, PARCC  
Maxwell School of Citizenship and Public Affairs  
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**EDUCATION**

- PhD**      **School of Public & Environmental Affairs, Indiana University-Bloomington**  
Public Affairs, July 2007  
Fields: Public Management, Public Policy, Law  
Dissertation: *Deliberative Democracy: The Effects of Participation on Perceptions of Political Efficacy*, August 2007.  
Committee: James Perry (chair), Lisa Blomgren Bingham, Evan Ringquist, John Applegate, Rosemary O'Leary
- MPA**      **University of Vermont**  
Public Administration, May 1999  
Fields: Public Policy, Organization Theory  
Comprehensive Examinations passed with High Honors
- BA**      **The American University, Washington, DC**  
Political Science, May 1994  
Concentrations: Communications, Sociology, Economics

**PEER REVIEWED PUBLICATIONS (JOURNAL ARTICLES)**

- T. Nabatchi (forthcoming 2010). The (Re)discovery of the Public in Public Administration. *Public Administration Review*, \_\_(\_): \_\_-\_\_. Invited essay for the Special Symposium Issue on the Future of Public Administration in 2020.
- T. Nabatchi (forthcoming 2010). Addressing the Citizenship and Democratic Deficits: Exploring the Potential of Deliberative Democracy for Public Administration. *American Review of Public Administration*, \_\_(\_): \_\_-\_\_.
- T. Nabatchi, H. Goerdel, and S. Peffer (forthcoming 2010). Public Administration in Dark Times: Some Questions for the Future of the Field. *Journal of Public Administration Research and Theory*, \_\_(\_): \_\_-\_\_.
- T. Nabatchi and L. B. Bingham (forthcoming 2010). From Postal to Peaceful: Dispute Systems Design in the USPS REDRESS® Program. *Review of Public Personnel Administration*, \_\_(\_): \_\_-\_\_.

- T. Nabatchi, Y. Moon, & L. B. Bingham (forthcoming 2010). Transformative Mediation: The Practice of Mediators. *Conflict Resolution Quarterly*, \_\_(\_): \_\_-\_\_.
- T. Nabatchi (2009). Radical Individualism, Instrumental Rationality, and Public Administration: A Paper Formerly Titled, "Roofed and Rolled." *Public Performance Management Review*, 32(4): 579-585.
- T. Nabatchi, L. B. Bingham, J. M. Senger, & M. S. Jackman (2009). Dispute Resolution and the Vanishing Trial: Comparing Federal Government Litigation and ADR Outcomes. *The Ohio State Journal of Dispute Resolution*, 24(II): 225-262.
- T. Nabatchi, L. B. Bingham, & D. Good (2007). Organizational Justice & Dispute Resolution: A Six-Factor Model for Workplace Mediation. *International Journal of Conflict Management*, 18(2): 148-176.
- T. Nabatchi (2007). The Institutionalization of Alternative Dispute Resolution in the Federal Government. *Public Administration Review*, 67(4): 646-661.
- L. B. Bingham, T. Nabatchi, & R. O'Leary (2005). The New Governance: Practices and Processes for Stakeholder and Citizen Participation in the Work of Government. *Public Administration Review*, 65(5): 528-539.
- L. B. Bingham, R. O'Leary, & T. Nabatchi (2005). Legal Frameworks for the New Governance: Processes for Citizen Participation in the Work of Government. *National Civic Review*, 94(1): 54-61.
- R. O'Leary, T. Nabatchi, & L. B. Bingham (2005). Assessing and Improving Conflict Resolution in Multiparty Environmental Negotiations. *International Journal of Organization Theory and Behavior*, 8(2): 181-209. (Special symposium issue on negotiation).
- R. K. Christensen, R. Clerkin, L. Davis, S.P. Gray, T. Nabatchi, B. Nesbit, B. Never, R. Twu, A. Workman (2002). The Dark Side of Non-Profits. *ARNOVA Abstracts*, 25(2).
- T. Nabatchi & L. B. Bingham (2001). Transformative Mediation in the USPS REDRESS™ Program: Observations of ADR Specialists. *Hofstra Labor & Employment Law Journal*, 18(2): 399-427.

#### **EXPERT REVIEWED PUBLICATIONS (BOOK CHAPTERS)**

- T. Nabatchi (forthcoming 2010). Why Public Administration Should Take Deliberative Democracy Seriously. In R. O'Leary, S. Kim, and D. Van Slyke, Eds., \_\_-\_\_. *The Future of Public Administration, Public Management and Public Service Around the World: The Minnowbrook Perspective*. Washington, D.C., Georgetown University Press.
- T. Nabatchi (2008). Sustainable Development. In S. Parillo, Ed., *Encyclopedia of Social Problems*, 918-919. Thousand Oaks, CA: Sage Publications.
- T. Nabatchi & M. E. Keller (2007). Environmental Mediation: A Primer. In: B. McKinney and J. Bagnell (eds.), *Readings and Case Studies in Mediation*, 81-101. Dubuque, IA: Kendall/Hunt Publishing Company.

- T. Nabatchi (2006). Assessing Sustainable Development Administration: A Framework and Implications for Organizational Structure. In: A. Farazmand & J. Pinkowski (eds.), *The Handbook of Globalization and Public Administration*, 799-820. New York, NY: Marcel Dekker Inc.
- C. Ventriss & T. Nabatchi (2006). Subnational Governments and Globalization: The Changing Face of Federalism. In: A. Farazmand & J. Pinkowski (eds.), *The Handbook of Globalization, Governance, and Public Administration*, 921-942. New York, NY: Marcel Dekker Inc.
- T. Nabatchi & L. B. Bingham (2004). Alternative Dispute Resolution Processes. In: J. Rabin (ed.), *The Encyclopedia of Public Administration and Public Policy* [online]. New York, NY: Marcel Dekker, Inc.
- T. Nabatchi & L. B. Bingham (2004). Ombuds and Ombuds Programs. In: J. Rabin (ed.), *The Encyclopedia of Public Administration and Public Policy* [online]. New York, NY: Marcel Dekker, Inc. [online].
- R. O'Leary, T. Nabatchi, & L. B. Bingham (2004). Environmental Conflict Resolution. In: B. Durant, D. Fiorino, & R. O'Leary (eds.), *Building Common Purpose: Challenges, Choices, and Opportunities for Environmental Governance in the 21st Century*, 323-354. Cambridge, MA: MIT Press.
- K. Emerson, T. Nabatchi, R. O'Leary, & J. Stephens (2003). The Challenges of Environmental Conflict Resolution. In: R. O'Leary & L. B. Bingham (eds.), *The Promise and Performance of Environmental Conflict Resolution*, 3-26. Washington, D.C.: Resources for the Future.
- T. Nabatchi (2003). The United States Postal Service. In: D. Schultz (ed.), *The Encyclopedia of Public Administration & Public Policy* [online]. New York, NY: Facts on File, Inc.
- T. Nabatchi & L. B. Bingham (2003). Grievance Procedures and Administration. In: J. Rabin (ed.), *The Encyclopedia of Public Administration and Public Policy*, [online]. New York, NY: Marcel Dekker, Inc.
- L. B. Bingham & T. Nabatchi (2003). Dispute System Design in Organizations. In: J. Killian & W. Pammer (eds.), *The Handbook on Conflict Management*, 127-150. New York, NY: Marcel Dekker, Inc.

#### **MANUSCRIPTS IN REVIEW**

- T. Nabatchi. Deliberative Democracy and Citizenship: In Search of the Efficacy Effect. In review at *Polity*.
- K. Emerson, T. Nabatchi, & S. Balogh. An Integrative Framework for Collaborative Governance With Case Illustrations in Collaborative Climate Change Mitigation and Adaptation. In review at: *Journal of Public Administration Research and Theory*.
- B. Nesbit, T. Nabatchi, & L. B. Bingham. Disputants' Sense of Interactional Justice: Comparing How Employees and Supervisors Interact in Mediation. In review at: *Academy of Management Journal*.

### MANUSCRIPTS IN PROGRESS

- T. Nabatchi. Understanding and Evaluating Citizen Participation in Public Administration.
- T. Nabatchi & A. Stanger. The Impacts of ADR on the Federal Workforce: Evaluating EEOC Management Directive 110. Target journal is *Public Administration Review*.
- T. Nabatchi, L. B. Bingham, & D. Good. The Determinants of Outcomes in Transformative Mediation. Target journal is *Academy of Management Journal*.

### EDITED VOLUME IN PROGRESS

- Tina Nabatchi, John Gastil, Michael Weiksner (Eds.) *Compendium of Public Deliberation*.  
Supported by a grant from the Deliberative Democracy Consortium.

### RESEARCH PROJECTS

- Public Deliberation and Public Action: Assessing the Outcomes of the Owensboro 21<sup>st</sup> Century Town Meeting* (2009-2010)
- Impressions of CNYSpeaks: The Views of Government Officials on Citizen Participation* (2009-2010)
- Incentives for Collaboration in Networks* (2009-2010)
- The Impacts of ADR on the Federal Workforce: Evaluating EEOC Management Directive 110* (2009)
- Deliberative Democracy: The AmericaSpeaks 21<sup>st</sup> Century Town Meeting* (2007)
- National REDRESS<sup>®</sup> Evaluation Project of the United States Postal Service* (2006)
- Alternative Dispute Resolution in the U.S. Department of Justice* (2004)
- Alternative Dispute Resolution in the Federal Government (with the U.S. Dept. of Justice)* (2004)
- Alternative Dispute Resolution in the U.S. Department of Agriculture* (2003)
- Environmental Conflict Resolution in the Federal Government (with the U.S. Institute for Environmental Conflict Resolution)* (2003)
- Evaluation of the E-Z Trial Program (with the Occupational Safety and Health Review Commission)* (2001)
- Evaluation of the Settlement Part Program (with the Occupational Safety and Health Review Commission)* (2001)

### CONTRACT RESEARCH REPORTS

- T. Nabatchi & L. Napoli (2006). *Restorative Justice: An Evaluation*. Report to the Indiana Department of Corrections, South Bend Juvenile Facility. On-file with the authors.
- T. Nabatchi (2005). *United Agenda for Children: A Profile of Participants*. Report to AmericaSpeaks. Report available at:  
[www.americaspeaks.org/lab/research/docs/uac\\_participant\\_rept\\_082205.pdf](http://www.americaspeaks.org/lab/research/docs/uac_participant_rept_082205.pdf)

- T. Nabatchi & D. Schontz (2001). *The Use of ADR in Federal Agencies: A Report to the U.S. Department of Justice*. Report to the U.S. Department of Justice. On-file with the Indiana Conflict Resolution Institute.
- T. Nabatchi, M. S. Jackman, & L. B. Bingham (2001). *Evaluation of the Occupational Safety and Health Review Commission E-Z Trial Program*. Report to the Occupational Safety and Health Review Commission. Report available at:  
[\[http://www.spea.indiana.edu/icri/oshrc\\_eztrial.pdf\]](http://www.spea.indiana.edu/icri/oshrc_eztrial.pdf)
- T. Nabatchi, M. S. Jackman, & L. B. Bingham (2000). *Evaluation of the Occupational Safety and Health Review Commission Settlement Part Program*. Report to the Occupational Safety and Health Review Commission. Report available at:  
[\[http://www.spea.indiana.edu/icri/oshrc\\_eval.pdf\]](http://www.spea.indiana.edu/icri/oshrc_eval.pdf)

### CONFERENCE PRESENTATIONS

- S. Bretschneider, T. Nabatchi, R. O'Leary. Incentives for Collaboration in Networks: An Experimental Analysis of the Role of Performance Information. Presented at The Public Management Research Association Conference. Columbus, OH, October, 2009.
- T. Nabatchi. Making the Case for this Work: Evaluating Deliberation and Dialogue Processes. Session leader at No Better Time: Promising Opportunities in Deliberative Democracy for Educators and Practitioners. University of New Hampshire, Durham, NH, July 2009.
- T. Nabatchi & K. Emerson. Working Framework for Understanding Collaborative Governance and Climate Change. Presented at The Association for Conflict Resolution, Environmental and Public Policy Section Conference. Denver, CO, June 2009.
- T. Nabatchi. Some Preliminary Frameworks for Understanding and Evaluating Citizen Participation in Public Administration. Presented at Governing Good *and* Governing Well: The First Global Dialogue on Ethical and Effective Governance. Amsterdam, Holland, May 2009.
- T. Nabatchi. Radical Individualism, Instrumental Rationality, and Public Administration: A Paper Formerly Titled 'Roofed and Rolled'. Presented at the Minnowbrook III Preconference Workshop for New Scholars, Blue Mountain Lake, NY, September 2008.
- T. Nabatchi. Why Public Administration Should take Deliberative Democracy Seriously. Presented at the Minnowbrook III Conference (phase 2). Lake Placid, NY, September 2008.
- T. Nabatchi. Why Public Administration Should take Deliberative Democracy Seriously. Presented at the Southeastern Conference for Public Administration (SECOPA), Orlando, FL, September 2008.
- T. Nabatchi, L. B. Bingham, J. M. Senger, & M. S. Jackman. "Dispute Resolution and the Vanishing Trial: Comparing Federal Government Litigation and ADR Outcomes." Poster presentation at the Conference on Empirical Legal Studies (CELS), Ithaca, NY, September 2008.

- T. Nabatchi. Chair of Panel, "Litigation 2." Conference on Empirical Legal Studies (CELS), Ithaca, NY, September 2008.
- T. Nabatchi & D. Stanisevski. "Rebuilding the Democratic Ethos: Political Efficacy, Deliberative Democracy and Social Inclusion of Marginalized Communities." Presented at the Public Administration Theory Network (PAT-Net) Annual Conference, Richmond, VA, May 2008.
- T. Nabatchi & D. Stanisevski. "Building Political Efficacy with Deliberative Democracy." Presented at the Midwest Political Science Association Annual Conference, Chicago, IL, April 2008.
- T. Nabatchi, Chair of Panel, "Deliberation and Local Governance." Midwest Political Science Association (MPSA) Annual National Conference, Chicago, IL, April 2008.
- T. Nabatchi, L. B. Bingham, & D. Good. "The Determinants of Outcomes in Transformative Mediation." Presented at the International Association for Conflict Management (IACM) 19<sup>th</sup> Annual Conference, Montreal, Canada, June 2006.
- T. Nabatchi, Y. Moon, & L. B. Bingham. "Transformative Mediation: The Practice of Mediators." Poster presented at the International Association for Conflict Management (IACM) 19<sup>th</sup> Annual Conference, Montreal, Canada, June 2006.
- T. Nabatchi, L. B. Bingham, & R. O'Leary. "Legal Frameworks for Collaborative Governance." Presented at the Association for Conflict Resolution Annual Conference, Minneapolis, Minnesota, September 2005.
- T. Nabatchi. "Teaching the Concept of Neutrality in Conflict Resolution Education." Presented at the Association for Conflict Resolution Annual Conference, Minneapolis, Minnesota, September 2005.
- T. Nabatchi, L. B. Bingham, & D. Good. "Organizational Justice and Dispute Resolution: A 6-Factor Model for Workplace Mediation." Paper presented at the International Association for Conflict Management (IACM) 18<sup>th</sup> Annual Conference, Seville, Spain, June 2005.
- L. B. Bingham, R. O'Leary, & T. Nabatchi. "The New Governance: Practices and Processes for Stakeholder and Citizen Participation in the Work of Government." Paper presented at the Association for Public Policy Analysis and Management (APPAM), Atlanta, GA, October 2004.
- L. B. Bingham, R. O'Leary, & T. Nabatchi. "The New Governance: Practices and Processes for Stakeholder and Citizen Participation in the Work of Government." Paper presented at Civic Engagement in the 21<sup>st</sup> Century: Toward a Scholarly and Practical Agenda, University of Southern California School of Policy, Planning and Development and Jesse M. Unruh Institute of Politics, Los Angeles, CA, October 2004.
- T. Nabatchi. "Game Theory and Dispute System Design: Making Mediation a Dominant Strategy in the United States Postal Service." Paper presented at the International Association for Conflict Management (IACM) 17<sup>th</sup> Annual Conference, Pittsburgh, PA, June 2004.

- B. Nesbit, T. Nabatchi, & L. B. Bingham. "Disputants' Sense of Interactional Justice: Comparing How Employees and Supervisors Interact in Mediation." Paper presented at the International Association for Conflict Management (IACM) 17<sup>th</sup> Annual Conference, Pittsburgh, PA, June 2004. Recipient of *Outstanding Empirical Paper Award*.
- T. Nabatchi. "Evaluating the Impact of the Administrative Dispute Resolution Act of 1996." Paper presented at the Mid-West Political Science Association (MPSA) Meeting, Chicago, Illinois, April 2004.
- T. Nabatchi. "Game Theory and Dispute System Design: Making Mediation a Dominant Strategy in the United States Postal Service." Paper presented at the School of Public and Environmental Affairs Young Researchers Conference, Bloomington, Indiana, April 2004.
- T. Nabatchi, R. O'Leary & L. B. Bingham. "Environmental Dispute Resolution." Paper presented at the American Society for Public Administration (ASPA) National Conference, Portland, Oregon, March 2004.
- T. Nabatchi & L. B. Bingham. "The Frontiers of Employment Dispute Resolution: Research on the USPS." Paper and research presented at the American Society for Public Administration (ASPA) National Conference, Washington D.C., March 2003.
- T. Nabatchi. "Expanding our Models of Justice in Dispute Resolution: A Field Test of the Contribution of Interactional Justice." Paper presented at the International Conflict Management Association (IACM) Conference, Park City, Utah, June 2002.
- T. Nabatchi. "United States Federalism in a Globalized World: A Case Study of the Massachusetts-Burma Law." Paper presented at the School of Public and Environmental Affairs Young Researchers Conference, Bloomington, Indiana, March 2002.
- Bingham, et. al. "Mediation at Work: The Report of the National REDRESS™ Evaluation Project of the United States Postal Service." Prepared as conference materials for the Association of Conflict Resolution (ACR), Toronto, Canada, October 2001.
- Bingham, et. al. "Mediation at Work: The Report of the National REDRESS™ Evaluation Project of the United States Postal Service." Panel presented at the American Bar Association (ABA) Section of Dispute Resolution Conference, Washington, D.C. April 2001.
- T. Nabatchi. "Transformative Mediation in the USPS: Observations of ADR Specialists." Paper presented at the International Association for Conflict Management Association (IACM) Conference, St. Louis, MO, June 2000.
- T. Nabatchi. "A Multi-Dimensional Framework for Assessing Sustainable Development Administration." Paper presented at the School of Public and Environmental Affairs Young Researchers Conference, Bloomington, Indiana, March 2001.

### INVITED TALKS

- T. Nabatchi. Discussant at The Seoul International Conference on Creativity: Creative City Government. Seoul, South Korea, August 2009.

## INVITED COLLOQUIA AND WORKSHOPS

- T. Nabatchi. "Engaging Citizens in the Work of Government." Workshop presentation for the India Delegation, Executive Education Program, Maxwell School of Citizenship and Public Affairs, Syracuse University, December 2009.
- T. Nabatchi. "Administrative Ethics." Workshop presentation for the Humphrey Fellows, Executive Education Program, Maxwell School of Citizenship and Public Affairs, Syracuse University, November 2009.
- T. Nabatchi. "Collaboration in Human Resources Management: Using ADR to Resolve Workplace Disputes." Workshop presentation for the Shanghai Delegation, Executive Education Program, Maxwell School of Citizenship and Public Affairs, Syracuse University, November 2009.
- T. Nabatchi. "Engaging Citizens: The Work of CNYSpeaks." Presentation for Conversations in Conflict, PARCC, Maxwell School of Citizenship and Public Affairs, Syracuse University, September 2009.
- T. Nabatchi & G. Reeher. "Engaging Citizens: The Work of CNYSpeaks." Presentation for the MPA Alumni and New Student Reception, Maxwell School of Citizenship and Public Affairs, Syracuse University, July 2009.
- T. Nabatchi. "Citizenship and Citizen Participation." Workshop presentation for the Inter-American Development Bank, Executive Education Program, Maxwell School of Citizenship and Public Affairs, Syracuse University, April 2009.
- T. Nabatchi. "Public Deliberation and Deliberative Democracy." Workshop presentation for the Leaders for Democracy Fellows, Executive Education Program, Maxwell School of Citizenship and Public Affairs, Syracuse University, April 2009.
- T. Nabatchi. "Citizenship and Citizen Participation." Workshop presentation for the Leaders for Democracy Fellows, Executive Education Program, Maxwell School of Citizenship and Public Affairs, Syracuse University, April 2008.
- T. Nabatchi. "Public Deliberation." Workshop presentation for the Leaders for Democracy Fellows, Executive Education Program, Maxwell School of Citizenship and Public Affairs, Syracuse University, April 2008.
- T. Nabatchi. "Trends in Public Administration: Tina's Top 10." Presentation for the incoming Executive MPA class, Maxwell School of Citizenship and Public Affairs, Syracuse University, August 2008.
- T. Nabatchi. "Discovering the Public through Citizen Participation." Workshop presentation for the Shenzhen China Delegation, Executive Education Program, Maxwell School of Citizenship and Public Affairs, Syracuse University, September 2008.
- T. Nabatchi. "Engaging Citizens in the Work of Government." Workshop presentation for the Bangalore, India Delegation, Executive Education Program, Maxwell School of Citizenship and Public Affairs, Syracuse University, November 2008.

- T. Nabatchi. "Deliberative Democracy and Civic Engagement." Workshop presentation for the National Forum of Black Public Administrators, Executive Education Program, Maxwell School of Citizenship and Public Affairs, Syracuse University, November 2008.
- T. Nabatchi. "Citizen Engagement and Public Deliberation" Workshop presentation for Public Affairs Ph.D. Seminar, University of Central Florida, course taught by Professor Thomas Bryer, September 2008.
- T. Nabatchi. "Conflict Prevention and Victim-Offender Mediation." Workshop presentation at Indiana Commission on the Social Status of Black Males, Indianapolis, Indiana, October 2004.
- L. B. Bingham, R. O'Leary, & T. Nabatchi. "The New Governance: Practices and Processes for Stakeholder and Citizen Participation in the Work of Government." Paper presented at Dispute Resolution Colloquium, Indiana University School of Law, Indianapolis, Indiana, October 2004.
- L. B. Bingham, R. O'Leary, & T. Nabatchi. "The New Governance: Practices and Processes for Stakeholder and Citizen Participation in the Work of Government." Workshop presentation at Non-Profit and Civil Society Colloquium, School of Public and Environmental Affairs, Bloomington, Indiana, October 2004.
- T. Nabatchi & L. B. Bingham (2002). "Expanding our Models of Justice in Dispute Resolution: A Field Test of the Contribution of Interactional Justice." Contract Research Presentation to the United States Postal Service National Meeting of Area Coordinators, Atlanta, GA, June 2002.

### **TEACHING EXPERIENCE**

**Assistant Professor of Public Administration**, Maxwell School of Citizenship and Public Affairs, Syracuse University.

PPA 709: Public Organizations and Management

PPA 755: Public Administration and Democracy

**Instructor**, School of Public and Environmental Affairs, Indiana University

K300: Statistical Techniques (Fall 2006)

V263: Public Management (Fall 2005)

V435: Negotiation and Alternative Dispute Resolution (Spring 2003-Spring 2004)

V453: Ethical Dilemmas in Public Affairs (Fall 2002)

- Winner of topics course competition for doctoral students in the School of Public and Environmental Affairs.

**Guest Lectures**, Maxwell School of Citizenship and Public Affairs, Syracuse University

"Restorative Justice."

- Fundamentals of Conflict Resolution, Professor Neil Katz, December 2007, December 2008, December 2009; Professor Christina Merchant, February 2008, March 2009.

"Deliberative Democracy and Citizenship: In Search of the Efficacy Effect."

- Public Administration Ph.D. Seminar, Professor William Duncombe, October 2008.

**Guest Lecture**, SUNY School of Environmental Science and Forestry.

- Public Engagement Skills and Processes, Professor Khristopher Dodson, March 2009.

**Guest Lectures**, School of Public and Environmental Affairs, Indiana University

“ADR: Government and Governance.”

- Law and Public Affairs (graduate course). Professor Lisa B. Bingham. October 2004.

“ADR in the Workplace.”

- Introduction to Public Management. Instructor G. Leah Davis. March 2004; November 2004.

“An Introduction to Alternative Dispute Resolution.”

- Negotiation and Alternative Dispute Resolution. Professor: Nan Stager. September 2002.
- Introduction to Public Management. Instructor: Mete Yildez. October 2001.

“Alternative Dispute Resolution in the Federal Government.”

- Introduction to Public Management. Instructor: Autumn Workman. November 2001.

“Environmental Conflict Resolution.”

- Environmental Management. Instructor: Sean Svendsen. April 2004.
- Negotiation and Alternative Dispute Resolution. Instructor: Lisa Marie Napoli. March 2002.

“Ethics in Public Administration.”

- Introduction to Public Management. Instructor: Mete Yildez. February 2004.
- Managing Behavior in Organizations. Instructor: Adam Lederer, February 2002.

### PROFESSIONAL EXPERIENCE

**Research Coordinator**, Indiana Conflict Resolution Institute (Aug. 1999 – Aug. 2007)  
Indiana University, Bloomington, IN

**Professional Programs Developer**, Division of Continuing Education (June 1998 – July 1999)  
University of Vermont, Burlington, VT

**Assistant Coordinator**, Champlain Initiative (Jan. 1998 – July 1999)  
United Way of Chittenden County, Burlington, VT

### PROFESSIONAL SERVICE EXPERIENCE

**Trainer and Mediator**, Community Justice and Mediation Center (2001 - 2007)

**Facilitator**, Forum on Race, Equity, and Human Understanding in Education. (2005 - 2007)  
Monroe County Community School Corporation and the Bloomington Commission on the Social Status of Black Males.

## **EDITORIAL BOARDS**

*Conflict Resolution Quarterly*  
*Journal of Public Administration Research and Theory*  
*Journal of Public Deliberation*

## **ACADEMIC ADVISORY BOARDS**

*Public Administration and Social Policies Review*  
Taking Sides: Clashing Views in Management (Academic Advisory Board)

## **PROFESSIONAL MEMBERSHIPS**

American Society for Public Administration  
Deliberative Democracy Consortium  
International Association for Conflict Management  
Midwest Political Science Association  
National Coalition for Dialogue and Deliberation  
Public Management Research Association  
The Democracy Imperative

## **FELLOWSHIPS**

**John H. Edwards Fellowship**, Indiana University, 2004

For superior scholastic ability and intellectual capacity, good citizenship and character, especially toward Indiana University, community service as demonstrated by actual public service, and the likelihood of future usefulness to society.

**Keller-Runden Fellowship**, Indiana University, 2002

To support research and internship opportunities for alternative dispute resolution.

## **AWARDS & HONORS**

**Award for Excellence in Doctoral Research**, School of Public & Environmental Affairs, Indiana University, 2005

**Outstanding Empirical Paper Award**, International Association for Conflict Management, 17<sup>th</sup> Annual Conference, Pittsburgh, PA, June 2004.

For: B. Nesbit, T. Nabatchi, & L. B. Bingham. "Disputants' Perceptions of Interactional Justice: Comparing How Employees & Supervisors Interact in Mediation."

**Award for Excellence in Teaching**, School of Public & Environmental Affairs, Indiana University, 2004

**Award for Excellence in Doctoral Research**, School of Public & Environmental Affairs, Indiana University, 2004

**Award for Excellence in Doctoral Research**, School of Public & Environmental Affairs, Indiana University, 2003

**Pi Alpha Alpha, National Honor Society for Public Affairs and Administration**, University of Vermont, 1999

**Marshall E. Dimmock Student Award**, University of Vermont, 1999

For outstanding academic and scholarly activities, commitment and vision, professional achievement, and advancement of ethical principles within public administration.

### SERVICE ACTIVITIES

**CNYSpeaks**, *Syracuse Post-Standard* and Maxwell School of Citizenship and Public Affairs, Syracuse University, (2008-Present)

**Public Administration & Democracy Course Revision Committee**, Public Administration Department, Maxwell School of Citizenship and Public Affairs, Syracuse University (2007-2008)

**Community Justice and Mediation Center**, Board Member, Committee Chair, Mediator (2001-2007)

**Association of SPEA Ph.D. Students**, Member of Executive Committee and Conference Committee (2001–2003)

**Indiana Achievement Awards: Best Practices Seminar**, IU Center of Philanthropy & Indiana Grantmakers Alliance (January - June 2000)

**Public Administration Student Association (PASA)**, Executive Board, MPA Program, University of Vermont (January 1998–May 1999)

**MPA Taskforce**, Student Representative, MPA Program, University of Vermont (August 1997–May 1999)

**The Changing Workplace Taskforce**, University of Vermont (January 1998-January 1999)